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# Cassandra Williams

**Year of Call:** 2010

**Telephone:** 0115 947 2581

## Overview

**Cassandra has a successful civil law practice. She accepts instructions in all areas of civil law but has a special expertise in personal injury, disease and counter fraud work. Cassandra acts for both claimants and defendants in Fast and Multi Track matters in the County Court and High Court. Cassandra also undertakes some employment work.**

Cassandra is a down-to-earth, fearless and tenacious advocate. She represents her clients with steadfast determination. She prides herself on being approachable and attentive to her client's needs, whilst also recognising the importance of being realistic and appropriately managing her client's expectations.

Cassandra is a popular choice for clients and lay clients who are seeking a robust, no-nonsense advocate who will relentlessly fight their corner and who they can rely on to identify and master the key issues in complex and/or vigorously contested cases.

Cassandra is well regarded for her comprehensive, sound, practical and skilled advice. Her considerable paperwork practice also includes drafting pleadings and drafting questions to experts.

Cassandra's most recent successes include:

- Successfully representing defendants at the final hearing of the committal proceedings in the case of *Jet2 Holidays Ltd v Hughes & Hughes*.
- Securing findings of fundamental dishonesty against multiple claimants whilst acting for a Defendant insurer.
- Successfully representing claimants whose personal injury claims were defended on the grounds that they were fundamentally dishonest as well as bettering the Part 36 offers made by the claimants.
- Successfully representing both claimants and defendants in employer's liability claims for personal injury arising out of accidents in the workplace.

Cassandra is happy to accept instructions on a conditional fee and pro bono basis. Cassandra is qualified to undertake direct access work and is happy to consider instructions from members of the public.

Cassandra graduated from the University of Birmingham with an LLB Law degree in 2007. She was awarded an Exhibition Award by Inner Temple and obtained a Very Competent on the Bar Vocational Course at Nottingham Law School in 2009. She became a tenant of Ropewalk Chambers after successful completion of pupillage in 2010.

Before coming to the Bar, Cassandra spent a year teaching English as a Foreign Language at a middle school in Nanjing, China. She also spent a year working with the Citizens' Advice Bureau and volunteered as a Youth Advocate for Paralympic Sport. When not at work, Cassandra can be found exploring country parks across Nottinghamshire with her husband and their two young sons. Cassandra's interests include vegan cookery, baking, house renovations, badminton and travel.

# Expertise

## Personal Injury

Personal injury is Cassandra's primary area practice. She has amassed considerable experience in this area. She represents claimants and defendants in cases involving all areas of personal injury. Her experience includes, but is not limited to, claims involving employer's liability, road traffic accidents, occupiers' liability, accidents on highways, accidents abroad and claims involving liability arising under the Defective Premises Act 1972.

Cassandra regularly provides personal injury talks and is a keen contributor to the Ropewalk Personal Injury blog.

Cassandra's most recent successes include:

- Successfully representing defendants at the final hearing of the committal proceedings in the case of *Jet2 Holidays Ltd v Hughes & Hughes*.
- Successfully representing a claimant who slipped and sustained personal injury at a waterpark.
- Successfully representing a claimant who sustained an injury at work whilst manoeuvring a heavy patient using a glide commode.
- Successfully representing a defendant supermarket in proceedings brought by an employee who alleged that she suffered a spider bite at work.
- Successfully representing a defendant insurer in personal injury proceedings where the Claimant discontinued his claim after being cross examined and agreed to pay the Defendant's costs and to a set aside of the provisions of qualified one way costs shifting.
- Successfully representing a claimant who slipped on algae whilst using a communal path on his housing estate.
- Successfully representing a defendant employer in proceedings brought by an employee who alleged that he sustained an injury whilst manoeuvring a defective dolly at work.
- Successfully representing a claimant who brought a claim against her employer after she sustained injury when she fell off an Omni-trolley that she had not been trained to use.

Cassandra has experience of acting for claimants and defendants in cases involving accidents abroad, holiday sickness claims and claims involving the Montreal Convention. Cassandra's successes in this area include obtaining favourable settlements in the following cases:

- Claimant whose claim involved complex issues of causation, allegations of dishonesty and a dispute as to the appropriate standard of care.

Claimant whose accident left him bedbound and whose claim involved complex issues of foreign law.

## Motor

Cassandra has extensive experience of all matters relating to motor claims. She is routinely instructed to represent claimants and defendants at all stages of proceedings.

She advises in all matters ranging from the most straightforward to the most complicated road traffic cases. Her experience includes cases involving issues relating to a defendant insurers' status, claims involving unnamed and untraced drivers and claims against foreign insurance companies.

## Credit Hire

Cassandra has considerable experience of credit hire litigation having cut her teeth on this area during her first few years of practice. She has an extensive knowledge of credit hire law and all of the issues that credit hire litigation involves.

She maintains an up-to-date knowledge of developments in credit hire law, recognising that mastery of the principles established in the plethora of credit hire cases can mean the difference between a claim being allowed or dismissed or, the difference between a claimant recovering thousands of pounds or a nominal sum.

Cassandra has considerable experience of representing both claimants and defendants. Her sharp eye is a particular asset when it comes to assessing financial disclosure in cases where impecuniosity is in issue. Cassandra is adept at cross-examining claimants on all issues relating to credit hire and cross-examining rates witnesses in relation to basic hire evidence.

## Counter Fraud

Cassandra has considerable experience of representing defendants in all areas of counter fraud work. She is particularly adept at testing the evidence of claimants in cases where there are allegations involving phantom passengers, staged and induced accidents, low velocity impacts and exaggerated claims.

Cassandra is a skilled cross-examiner and a persuasive advocate. This has led to her considerable successes in proceedings defended on the grounds that the claim is not proved or is fundamentally dishonest. She is flexible and agile in her approach to cases. She understands the need to keep the evidence in a case under review and to tailor the approach taken to the case accordingly. For example, she recognises where it is appropriate to advance arguments of exaggeration where the evidence does not support an argument that a claimant has completely fabricated their injuries.

Of her many successes, Cassandra's most memorable case involved a claimant whose genuine personal injury claim was dismissed pursuant to section 57 Criminal Justice and Courts Act 2015 on the ground that her daughter, (a minor), was not in the vehicle at the time of the index accident and as such, her daughter's stayed personal injury claim was fundamentally dishonest.

## Commercial Dispute Resolution

Cassandra has a special interest in all areas of commercial litigation.

She has experience of acting for both claimants and defendants, advising on paper and settling pleadings. She has experience of consumer credit, sales of goods, breach of contract, conversion and insolvency matters.

## Costs & Litigation Funding

Cassandra has extensive experience in costs matters. She is regularly instructed in provisional and detailed assessment hearings and deals with a range of costs issues including Part 36 offers and enforceability of conditional fee agreements.

She has considerable experience of Costs Management Hearings and costs budgeting generally. Her experience includes a costs appeal, which provided some much-needed clarity of the word "budget" in Civil Procedure Rule 3.14.

## Clinical Negligence

Cassandra has significant experience in clinical negligence cases. She regularly drafts pleadings and schedules of losses and advises on liability and quantum in writing and in conference.

Cassandra has represented and achieved successful outcomes for both claimants and defendants at Costs and Case

Management Conferences. Cassandra's experience also includes conducting pre-trial review hearings and attending conferences with experts.

Cassandra is happy to accept instructions in all areas of clinical negligence and has a particular interest in cases involving misdiagnosis and delayed treatment.

Cassandra's successes include achieving favourable settlements for a claimant who developed pressure injuries whilst bedbound as an inpatient at hospital and for a claimant whose cancer treatment was delayed as a result of misdiagnosis.

Cassandra maintains an up-to-date knowledge of developments in clinical negligence law and is a keen contributor to the [Ropewalk Clinical Negligence Blog](#).

## Disease

Cassandra has developed a strong disease practice. She has considerable experience of advising both claimants and defendants in claims involving noise induced hearing loss, advising on issues of limitation and drafting questions to experts. Her experience also includes advising in cases involving hand-arm vibration syndrome.

Cassandra has extensive experience of representing claimants and defendants at interlocutory hearings and Costs and Case Management Conferences. She has achieved numerous successes both pursuing and defending applications for defendant expert medical evidence, repeat audiograms and responses to Part 18 requests.

Cassandra's experience also includes representing both claimants and defendants at limitation and noise induced hearing loss trials.

## Inquests

Cassandra represents families and interested parties at inquests and at pre-inquest review hearings. Cassandra recently represented the family at the inquest touching James Southern, whose death the coroner found was contributed to by failings of Nottinghamshire Healthcare NHS Foundation Trust. For more information, [click here](#).

Cassandra recognises that inquests are painful and highly emotive. Her empathetic and understanding manner is a significant asset, particularly when acting for family members.

Cassandra is also often instructed to represent Claimants in linked fatal accidents act civil proceedings following inquests.

## Appointments

- Deputy District Judge
- Direct Access

## Professional Memberships

- Action Against Medical Accidents (AvMA)

# Qualifications

- LLB (Hons), University of Birmingham

# Recommendations

*“Cassandra’s unmatched ability to focus on the crucial issues in a case means she is incredibly effective. Her meticulous nature ensures if a case is with her it has the best chance of success. She is incredibly pragmatic and innovative at the same time. She is a joy to work with.”*

- The Legal 500 2025

*“Cassandra is very thorough in her analysis and advice. She is approachable and empathetic and explains her advice to clients in easy-to-understand terms.”*

- The Legal 500 2024

*“Cassandra is dedicated and determined with a keen eye for detail. She is focused and calm, gives sound advice and is great with clients. She grasps the issues and advances the argument in a clear and concise manner. She is an excellent advocate who is tenacious in cross-examination and gets the right result.”*

- The Legal 500 2023

*“Cassandra is exceptionally gifted in advocacy. She is direct, concise, quick thinking and professional, calm and clear.”*

- The Legal 500 2022



# Ropewalk Chambers

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24 The Ropewalk  
Nottingham NG1 5EF

T 0115 947 2581  
E [clerks@ropewalk.co.uk](mailto:clerks@ropewalk.co.uk)